



*Round table discussion:*

# QUALITY CONTROL IMPROVEMENT OF MANDATORY ENERGY AUDITS IN INDUSTRY

*ASTANA*  
*2024-02-02*



# AGENDA



09:00-09:30	Welcome coffee	
Welcoming & opening words		
09:30-09:35	Electric Power and Energy-Saving Development Institute	
09:35-09:40	SECCA project	
Quality Control of Energy audits Moderator: Ilze Purina, Key Expert in energy sector governance, SECCA		
09:40-10:30	Presentation of prepared <u>implementation roadmap</u> for the quality control system of energy audits	Karolis Janusevicius Expert in energy audits SECCA <a href="https://secca.eu">https://secca.eu</a>
10:30-11:50	Discussion, Q&A <i>(roadmap provided before the round table discussion)</i>	All participants
11:50-12:00	Closing remarks	Electric Power and Energy-Saving Development Institute SECCA

# STRUCTURE OF THE ROADMAP



## OVERVIEW OF THE LOCAL SITUATION IN KAZAKHSTAN

- Situation of Kazakhstan's energy efficiency policy.
- Review of the basis and implementation of energy audits.
- Identification of improvement opportunities in the energy audit system.

## THE PURPOSE OF QUALITY CONTROL SYSTEM

- Significance and role of energy audits in quality control.
- Structure and organization of the energy audit system.
- Standards and methodologies for high-quality energy audits.
- Process and evaluation techniques in energy audits.

## THE PROPOSED IMPROVEMENTS FOR EXISTING FRAMEWORK

- Gap analysis in current energy audit practices.
- Proposed enhancements for quality control elements.
- External factors affecting energy audit quality.
- Additional factors to enhance energy audit quality.

## THE IMPLEMENTATION ROADMAP

Outlines the **5 stage** implementation plan for improving Kazakhstan's energy audit quality control process.



# LOCAL SITUATION AND PURPOSE OF QUALITY CONTROL SYSTEM

# BRIEF OVERVIEW OF THE LOCAL SITUATION IN KAZAKHSTAN (1/2)



Energy Efficiency Initiatives and Policy Framework in Kazakhstan:

**Law on Energy Saving and Efficiency (2012):** Sets the basis for energy auditing procedures and standards.

**Concept of Development 2023-2029:** Aims at modernizing the energy sector and enhancing renewable energy use.

**Energy Efficiency 2023-2029 Program:** Focuses on key sectors, replacing the outdated 2020 program.

**Challenges:** Enforcement and quality control issues in mandatory energy audits.

**Strategic Development Plan & Green Economy Concept:** Targets sustainable energy practices and renewable energy utilization.

# BRIEF OVERVIEW OF THE LOCAL SITUATION IN KAZAKHSTAN (2/2)



Legal Framework and Stakeholder Roles in Energy Auditing:

**Regulatory and Incentive Mechanisms:** Mandatory energy audits, energy conservation specialists in enterprises.

**Legal Basis for Energy Audits:** 2012 Law, 2015 Bylaws, and 2023 updates on auditor certification and audit guidelines.

**Types of Energy Audits:** Overview of Mandatory, Express, and Targeted Energy Audits, highlighting their objectives and processes.

Identification of improvement opportunities in the energy audit system:

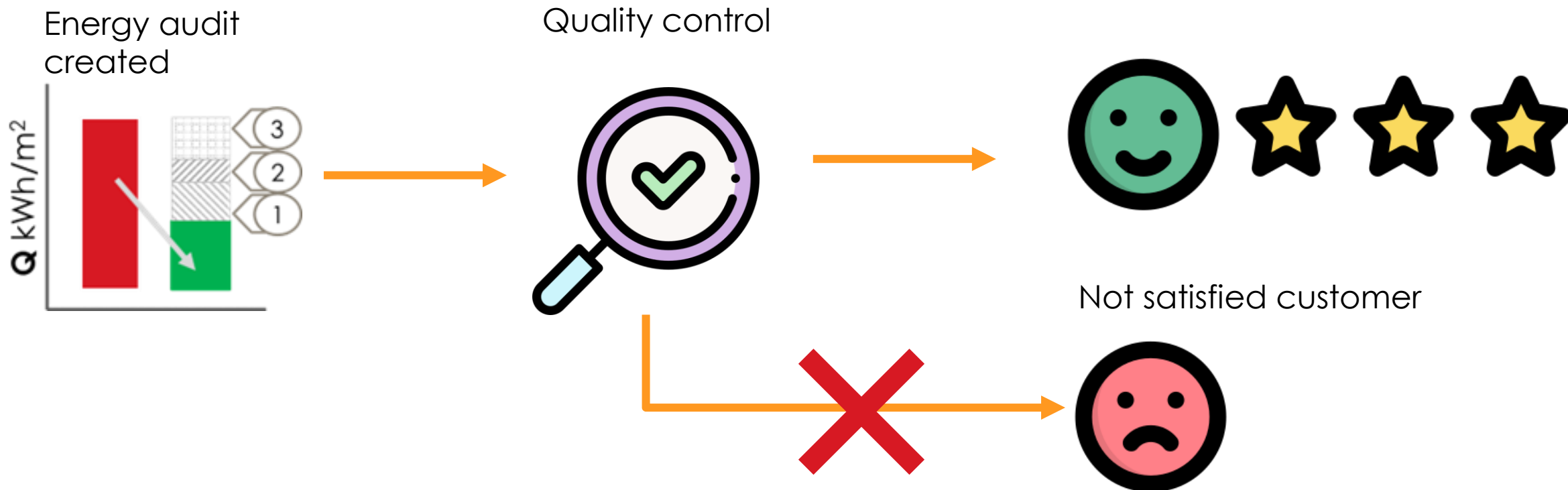
## Overview of proposals:

1. Legislative and Procurement Enhancements
2. Staffing and Equipment Standards
3. Training and Qualification Enhancement
4. Systemic Auditing Implementation
5. **Quality Control and Transparency:** →

## 5. Quality Control and Transparency:

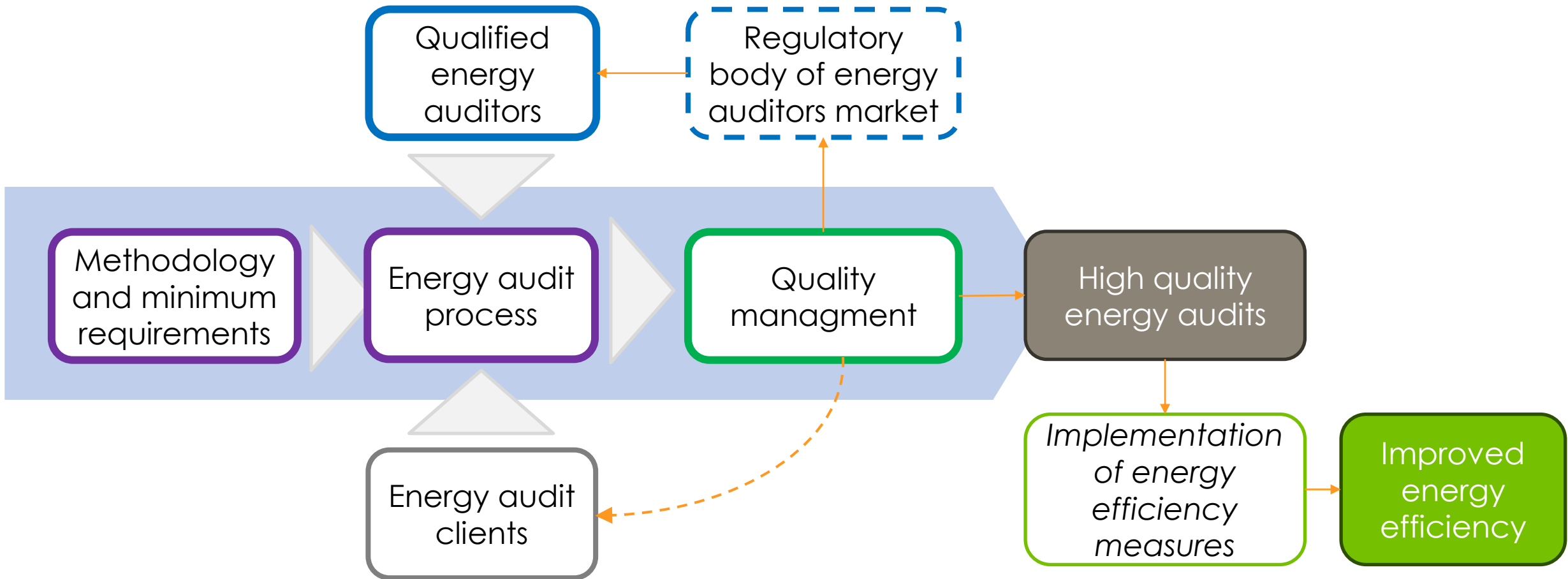
- Enhance monitoring of audit reports.
- Diversify analysis techniques for accuracy.
- Foster transparency and public discussion of audit results.
- Ensure consistent submission of energy audit reports for accountability.

# THE QUALITY CONTROL IS NEEDED TO ENSURE HIGH QUALITY ENERGY AUDITS IN THE MARKET



**HIGH-QUALITY ENERGY AUDIT** - an energy audit that meets the **minimum requirements**, is **performed independently** by **qualified professionals**, and provides **significant benefits** for all stakeholders involved, while being **cost-effective**

# THE INFLUENCE OF QUALITY CONTROL TO OTHER ENERGY AUDIT SYSTEM ELEMENTS





# THE PURPOSE OF QUALITY CONTROL SYSTEM



- **Crucial Role of Energy Audits:** Identifying and quantifying energy-saving opportunities, setting baselines for energy-saving strategies.
- **Collaborative Framework:** Involves qualified energy auditors, a regulatory body, and standardized methodologies.
- **Feedback Loops:** Enhance auditor competencies and client satisfaction.
- **Attributes of High-Quality Audits:** Adherence to minimum requirements and professional standards for significant value creation.
- **EU Best Practices:** Adoption of 'minimum requirements' principle for high-quality energy audits.
- **Methodology and Requirements:** Need for a standardized approach to ensure consistency and reliability in energy audits.
- **Value Creation:** High-quality audits contribute to broader policy goals like climate change prevention.
- **Quality Evaluation Process:** Multi-tiered approach including automated checks, detailed screenings, and on-site verifications.

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# THE IMPROVEMENT POTENTIAL AND OPPORTUNITIES

# HOW IDEAL QUALITY CONTROL SYSTEM COULD LOOK LIKE?



Desired  
future  
condition

- Auditors should remove basic issues before submitting the report
- Quality checking procedures should consume as little as possible resources
- All the process procedures must be clear and transparent
- The outcomes of the process must be quantifiable
- The auditors should learn as much as possible and not repeat identified issues
- The prevention of low-quality energy audits must be effective
- The evaluation of the energy audit should be based on actual situation
- The QC data are used to steer the development of the QC system
- The Energy audit methodology (or additional guidance document) should be improved based on the identified issues
- There must be process automation involved to save time and resources

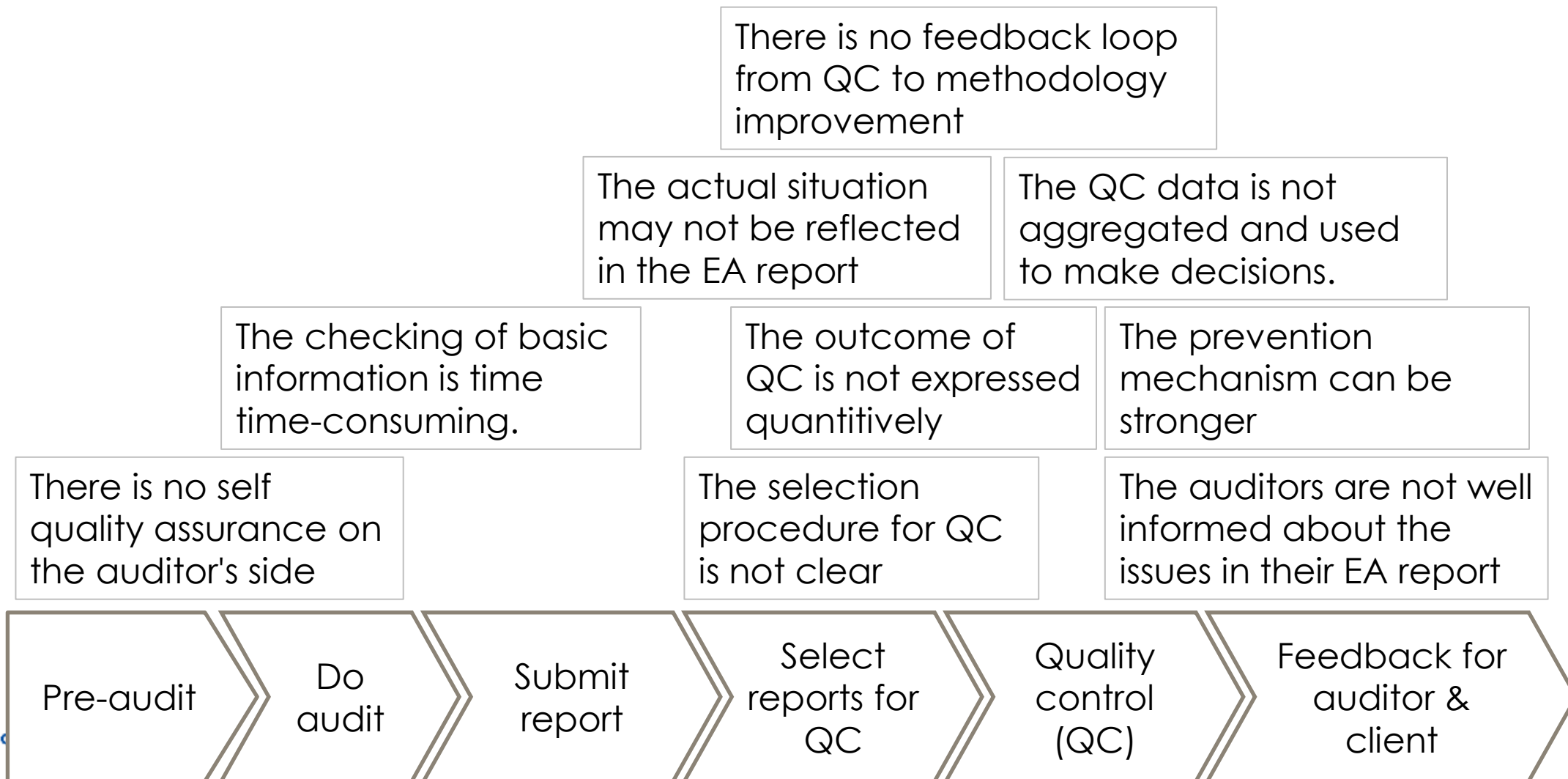


# THE BARRIERS SEPARATING THE CURRENT SYSTEM FROM DESIRED ONE

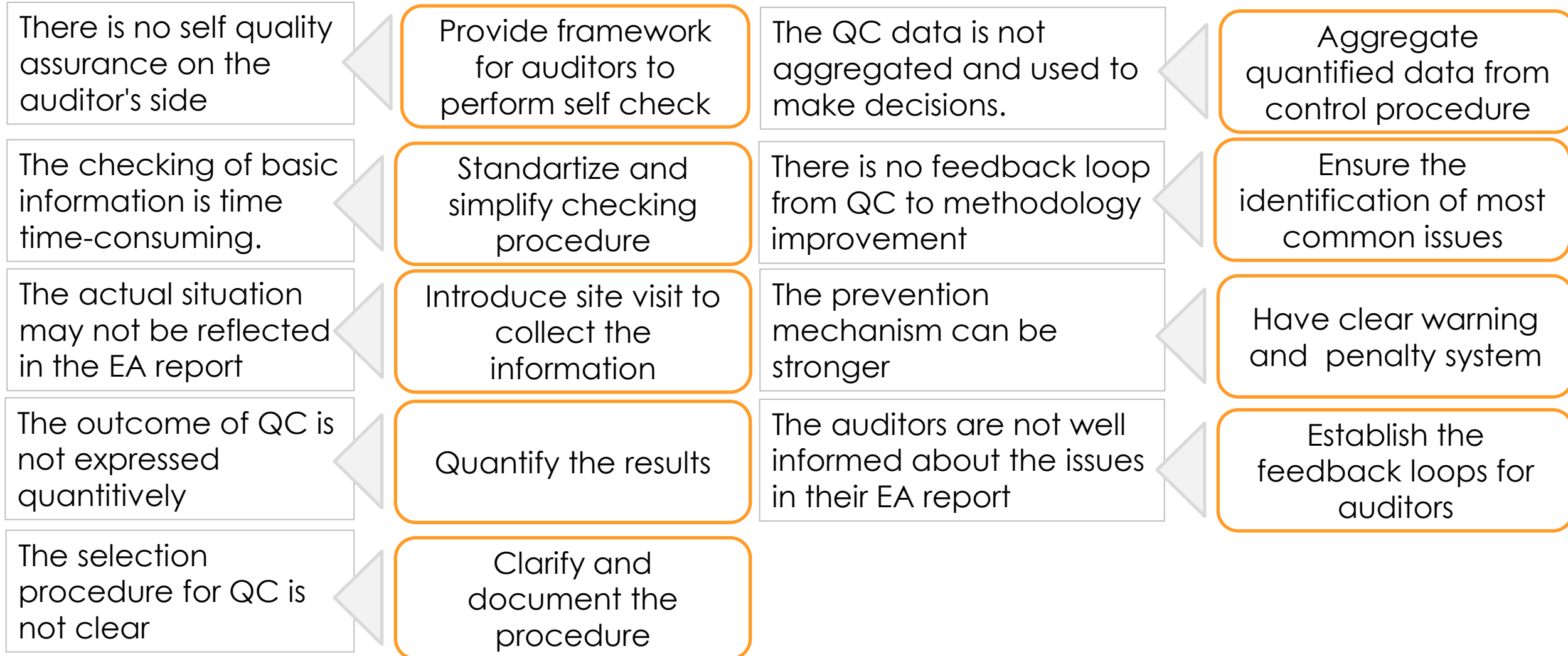
Desired future condition

Barriers limiting the current system to adopt best practices

Current situation



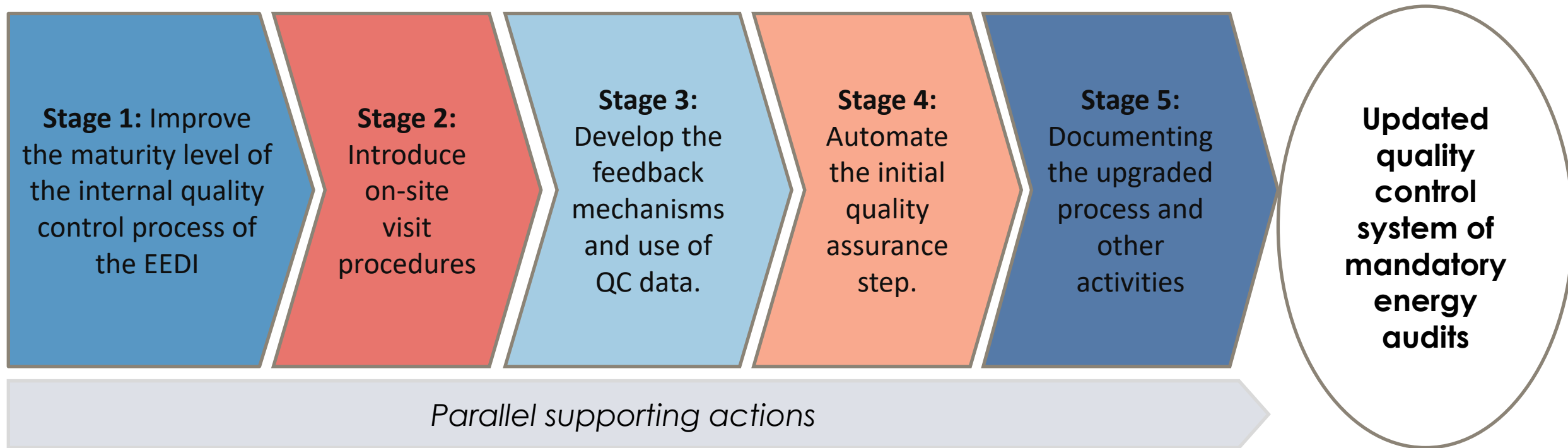
# POTENTIAL SOLUTIONS TO IDENTIFIED BARIERS





# IMPLEMENTATION ROADMAP

# PRINCIPLES OF THE ROADMAP



# STAGE 1: IMPROVE THE MATURITY LEVEL OF THE INTERNAL QUALITY CONTROL PROCESS OF THE EEDI



**Stage 1** focuses on enhancing the internal process of EEDI by developing and refining internal quality control processes, ensuring that energy audits are carried out to the highest standards of accuracy and integrity.

WHAT	HOW LONG	
<b>Quality control system improvement for industrial energy audits in Kazakhstan</b>	<b>10-12 months</b>	Improvement of QC for EA in Kazakhstan
<i>Stage 1: Improve the maturity level of the internal quality control process of the EEDI</i>	<b>5 months</b>	Stage 1
1.1. Establishment of transparent selection procedures for quality screening		
1.2. Developing the procedure of quality screening		
1.3. Developing the selection procedure for in-depth quality checking		
1.4. Developing the procedure of in-depth quality checking		
1.5. Field testing of the QC procedures		
1.6. Review and adjustment of established procedures based on the Field test		



# STAGE 1: IMPROVE THE MATURITY LEVEL OF THE INTERNAL QUALITY CONTROL PROCESS OF THE EEDI



Stage 1: focuses on enhancing the internal process of EEDI by developing and refining internal quality control processes, ensuring that energy audits are carried out to the highest standards of accuracy and integrity.

- 1.1. Transparent Selection for Quality Screening:** Implement clear, unbiased procedures to establish audit screening credibility.
- 1.2. Quality Screening Procedure:** Develop a detailed process for the early identification of potential audit issues.
- 1.3. In-depth Quality Check Selection:** Create rigorous review procedures for comprehensive audit scrutiny.
- 1.4. In-depth Quality Checking Method:** Utilize extensive tools for a thorough evaluation beyond preliminary screening.
- 1.5. Field Testing QC Procedures:** Conduct practical tests to evaluate and refine QC process effectiveness.
- 1.6. Review and Process Optimization:** Use field test results and feedback to improve procedures systematically

# STAGE 2: INTRODUCE ON-SITE VISIT PROCEDURES



**Stage 2:** introduce and develop on-site visit procedures to directly verify and enhance the accuracy of mandatory energy audits

WHAT	HOW LONG	
Quality control system improvement for industrial energy audits in Kazakhstan	10-12 months	Improvement of QC for EA in Kazakhstan
Stage 1: Improve the maturity level of the internal quality control process of the EEDI	5 months	Stage 1
<b>Stage 2: Introduce on-site visit procedures.</b>	<b>6 months</b>	<b>Stage 2</b>
2.1. Development of procedure: Selection for Site Visit		
2.2. Developing the Quality Evaluation procedure for the On-Site Visit		
2.3. Field testing of the on-site visit procedures		
2.4. Review and adjustment of established procedures based on the Field test		

# STAGE 2: INTRODUCE ON-SITE VISIT PROCEDURES



Stage 2: introduce and develop on-site visit procedures to directly verify and enhance the accuracy of mandatory energy audits

**2.1. Development of Procedure: Selection for Site Visit:** The procedure for selecting which energy audits receive on-site visits has been formalised, incorporating risk-based criteria and random sampling to ensure a balanced and fair selection process.

**2.2. Developing the Quality Evaluation During the On-Site Visit:** During on-site visits, a specific set of evaluation tools and checklists are utilised to ensure comprehensive and consistent audit quality assessments.

**2.3. Field Testing of the On-site Visit Procedures:** The on-site visit procedures have been field-tested, providing valuable data on their effectiveness and areas for improvement.

**2.4. Review and Adjustment of Established Procedures Based on the Field Test:** Feedback from field tests has led to further refinement of the on-site visit procedures, ensuring they are both robust and practical.

# STAGE 3: DEVELOP THE FEEDBACK MECHANISMS AND USE OF QC DATA



**Stage 3:** develop feedback mechanisms to utilise QC data for continuous improvement of the audit process from the energy auditor and policy implementation sides

WHAT	HOW LONG	
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Stage 2: Introduce on-site visit procedures.	6 months	Stage 2
<b>Stage 3: Develop the feedback mechanisms and use of QC data.</b>	<b>4 months</b>	<b>Stage 3</b>
3.1. Aggregation of QC Process Generated Data		
3.2. Feedback and Actions After Checking		
3.3. Warnings and Sanctions		
3.4. Testing and adjustment of the procedures		

# STAGE 3: DEVELOP THE FEEDBACK MECHANISMS AND USE OF QC DATA



Stage 3: develop feedback mechanisms to utilise QC data for continuous improvement of the audit process from the energy auditor and policy implementation sides

- 3.1. Aggregation of QC Process Generated Data:** A systematic approach has been established for aggregating QC data. This process allows for monitoring QC effectiveness and identifying trends that can inform future improvements.
- 3.2. Feedback and Actions After Checking:** A structured feedback loop provides auditors with clear and actionable insights derived from QC checks. This system ensures that auditors are continually informed and can improve their practices.
- 3.3. Warnings and Sanctions:** A framework for warnings and sanctions has been set up to address non-compliance. This framework is constructed to be fair, aiming for constructive engagement rather than punitive measures.
- 3.4. Testing and Adjustment of the Procedures:** The feedback mechanisms are subject to continuous testing and refinement, ensuring that they are effective and maintain relevance over time.

# STAGE 4: AUTOMATE THE INITIAL QUALITY ASSURANCE STEP



**Stage 4:** implement automation to streamline the initial stages of quality assurance, enhancing efficiency and precision

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Stage 3: Develop the feedback mechanisms and use of QC data.	4 months	Stage 3
<b>Stage 4: Automate the initial quality assurance step.</b>	<b>4-6 months</b>	<b>Stage 4</b>
4.1. Development of the tool to submit energy audit tool.		
4.2. Development of the rules for checking the validity of data inputs		
4.3. Automated Validation in Reporting Framework		
4.4. Field testing of the automated validation in reporting framework		

# STAGE 4: AUTOMATE THE INITIAL QUALITY ASSURANCE STEP



Stage 4: implement automation to streamline the initial stages of quality assurance, enhancing efficiency and precision

**4.1. Development of the Tool to Submit Energy Audit Data:** An intuitive tool has been developed for submitting energy audit data. This tool reduces manual entry errors and facilitates a more efficient audit process.

**4.2. Development of the Rules for Checking the Validity of Data Inputs:** Rules and algorithms have been created to validate data inputs automatically, ensuring consistency and reliability in the data collected across all audits.

**4.3. Automated Validation in Reporting Framework:** The reporting framework now includes an automated validation step, significantly reducing the time and effort required for data checking.

**4.4. Field Testing of the Automated Validation in Reporting Framework:** Field testing of the automated validation system has provided insights into its efficiency and effectiveness, leading to further refinements.

# STAGE 5: DOCUMENTING THE UPGRADED PROCESS AND OTHER ACTIVITIES



Stage 5: document all updated processes and engage in awareness activities to ensure widespread adoption and understanding of the new QC system

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Stage 3: Develop the feedback mechanisms and use of QC data.	4 months	Stage 3
Stage 4: Automate the initial quality assurance step.	4-6 months	Stage 4
<b>Stage 5: Documenting the upgraded process and other activities</b>	<b>4 months</b>	Stage 5
5.1. Documentation of the overall quality framework		
5.2. Material preparation for stakeholder awareness rising		
5.3. Awareness rising activities (events)		



# STAGE 5: DOCUMENTING THE UPGRADED PROCESS AND OTHER ACTIVITIES



Stage 5: document all updated processes and engage in awareness activities to ensure widespread adoption and understanding of the new QC system

**5.1. Documentation of the Overall Quality Framework:** A comprehensive set of documents has been created to capture all aspects of the QC framework, serving as a reference for current and future stakeholders.

**5.2. Material Preparation:** Educational and training materials have been developed to facilitate a clear understanding of the QC processes and to support their correct implementation.

**5.3. Awareness-Raising Activities (Events):** A series of events have been planned to raise awareness about the new QC framework, targeting all relevant stakeholders to foster an environment of quality and continuous improvement.

# SUPPORTING PARALLEL ACTIONS



**Supporting Actions:** To reinforce the QC system, ensuring comprehensive support and alignment with objectives throughout the implementation process.

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Stage 4: Automate the initial quality assurance step.	4-6 months	Stage 4
Stage 5: Documenting the upgraded process and other activities	4 months	Stage 5
<b>6. Supporting parallel actions:</b>		<b>Supporting actions</b>
6.1. Establish Key Performance Indicators (KPIs)		
6.2. Regular Reporting and Analysis		
6.3. Feedback Loops		
6.4. Adjustment Mechanism		

# SUPPORTING PARALLEL ACTIONS



**Supporting Actions:** To reinforce the QC system, ensuring comprehensive support and alignment with objectives throughout the implementation process.

- 1. Establish Key Performance Indicators (KPIs):** Develop specific, measurable KPIs for each implementation stage. These could include metrics like the accuracy of Energy audit reports, the turnaround time for issuing certificates, and the level of stakeholder satisfaction.
- 2. Regular Reporting and Analysis:** Set up a regular reporting system where data collected through the KPIs is analysed. This analysis will provide insights into the progress, highlighting successes and identifying areas for improvement.
- 3. Feedback Loops:** Create mechanisms to gather feedback from key stakeholders, including energy auditors, business owners, and policy implementers. Their input will be invaluable in refining processes and addressing practical challenges.
- 4. Adjustment Mechanism:** Establish a clear adjustment process based on M&E findings. This ensures the roadmap remains agile and responsive to real-world challenges and opportunities.

# INTEGRATION WITH BROADER POLICY GOALS

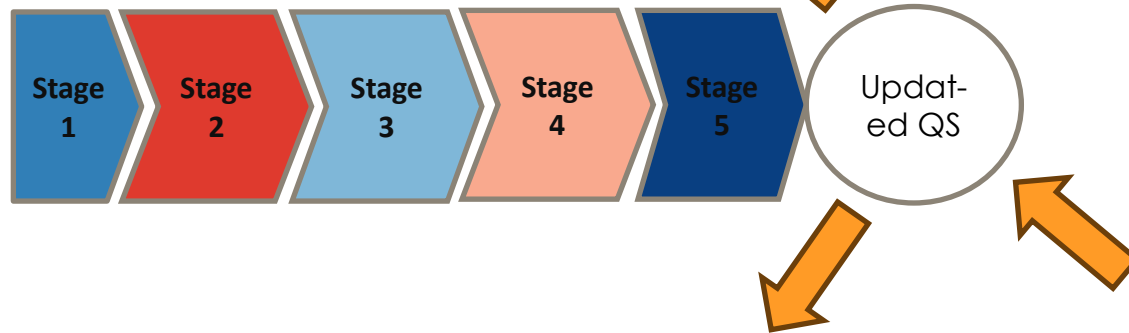


## Alignment with National Energy Strategies:

Ensure the EA system aligns with and supports national energy efficiency strategies and climate action plans.

## Educational and Awareness Initiatives:

Leverage the EA system as a platform for broader educational and awareness initiatives, promoting energy conservation and sustainable business growth practices among the sector



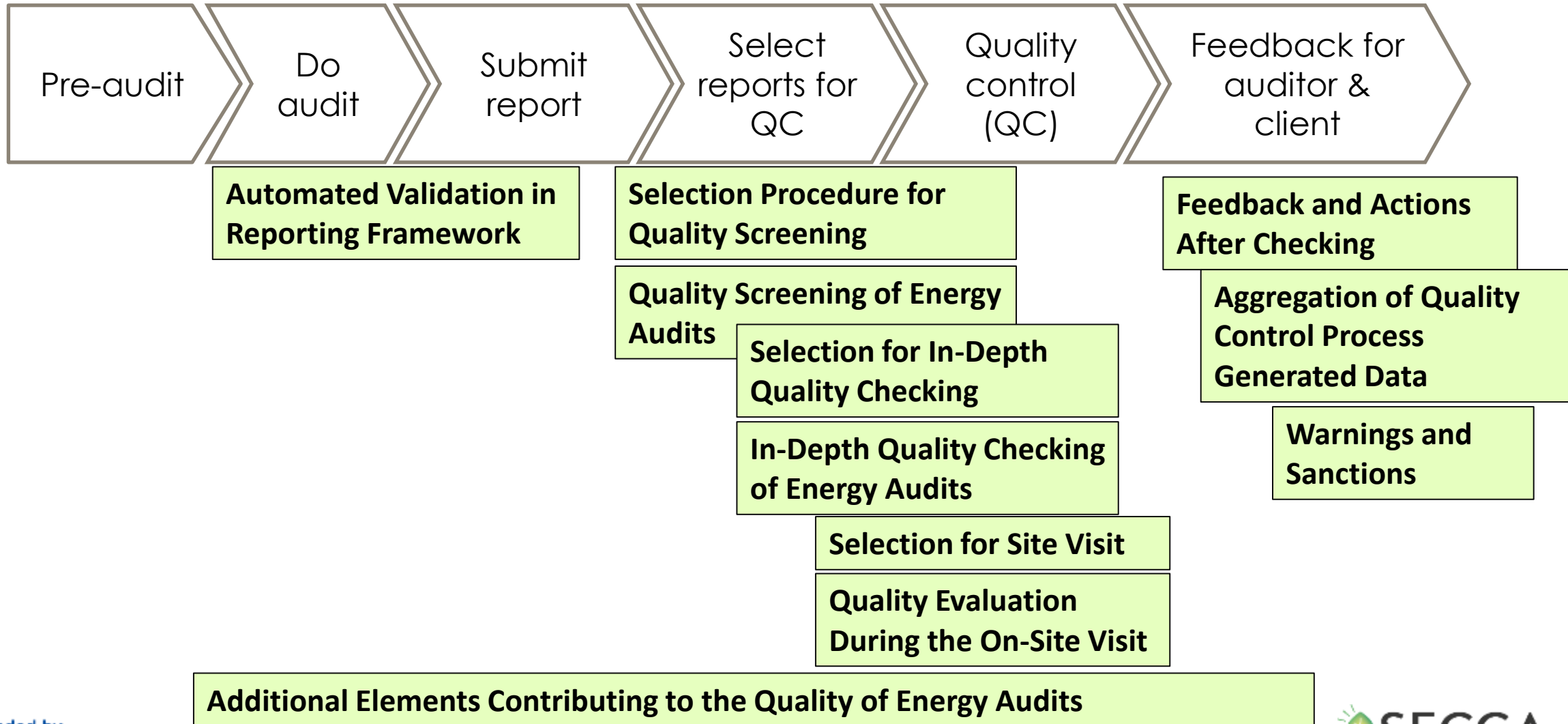
**Driving Sustainable Development:** Position the EA system as a key tool in driving sustainable development in the industry sector, encouraging energy-efficient business growth

**International Collaboration:** Explore opportunities for international collaboration and knowledge exchange to continually enhance the EA system and align it with global best practices.



# PROPOSED ELEMENTS FOR QUALITY CONTROL SYSTEM

# PROPOSED ELEMENTS





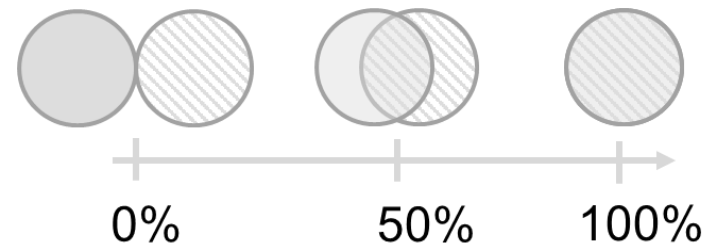
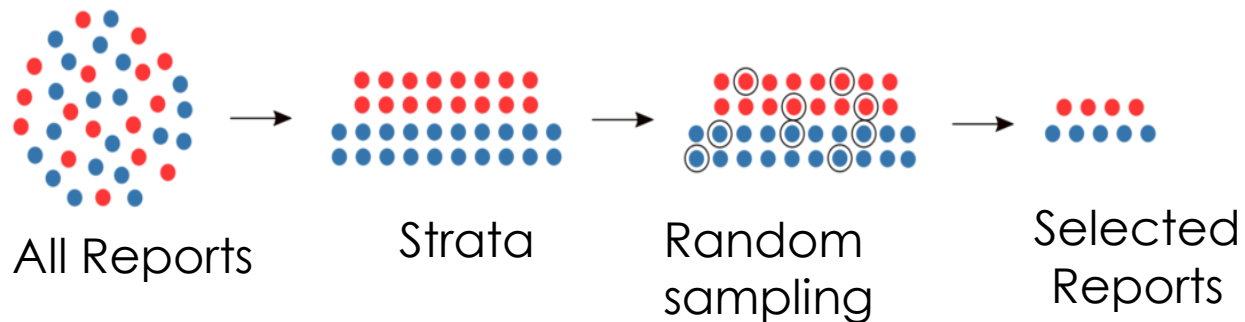
# PROPOSAL: CLEAR SELECTION AND STANDARDIZED SCREENING PROCEDURE



## Selection Procedure for Quality Screening



## Quality Screening of Energy Audits



$$QSI = \frac{\Sigma[Valid\ criteria] + \Sigma[Partially\ valid * 0,5]}{Total\ number\ of\ criteria}$$



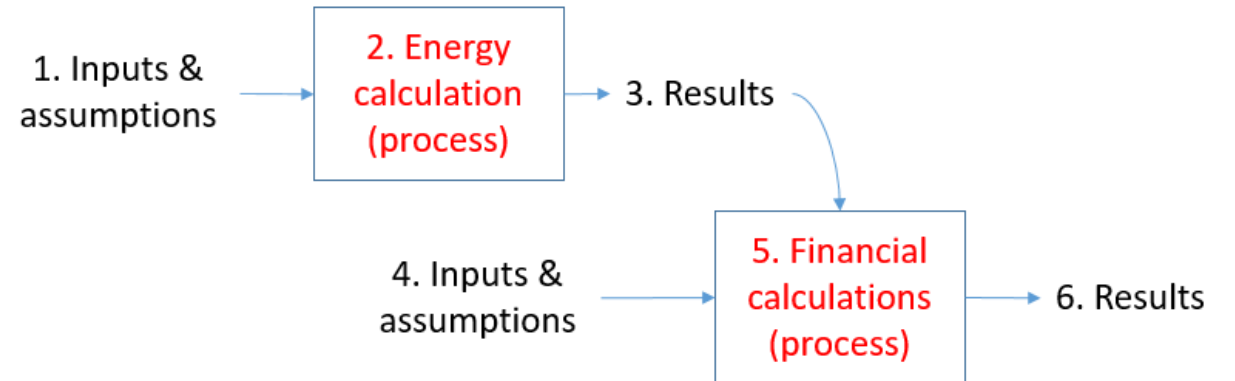
# PROPOSAL: TO FOCUS ON RISKS AND MAIN OUTCOMES OF THE ENERGY AUDIT



## Selection for In-Depth Quality Checking

- Energy Saving Potential
- Energy Use Intensity
- Auditor Impact on Market Quality
- Number of Proposed Energy-Saving Measures
- Investment in Energy-Saving Measures
- Auditor's History of Warnings/Penalties:
- First-Time Reports by New Auditors

## In-Depth Quality Checking of Energy Audits



1. Quality of Energy-Saving Estimates
2. Quality of Financial Parameter Estimates
3. General Audit Effectiveness

$$n_x = \frac{\max(\Delta X_i) - \Delta X}{\max(\Delta X_i) - \min(\Delta X_i)}$$

$$n_{tot} = \frac{\Sigma([\text{Weight factor}] * [\text{Parameter value}])}{\Sigma(\text{Weight factors})}$$



# PROPOSAL: INVESTIGATE ON-SITE WHEN NEEDED AND REASONABLE



## Selection for Site Visit

*The selection criteria for site visits strike a balance between identifying potential risks and maintaining an unbiased approach through random sampling:*

**Risk-Based Selection:** *Audits showing potential risks or notable discussable aspects in earlier quality checks are prioritised for site visits.*

- Low QSI score
- Low score of In-depth quality checking
- Large number of flagged issues

**Random Sampling:** *In the absence of specific risks, a random sampling approach is employed to ensure a comprehensive quality assurance process.*

## Quality Evaluation During the On-Site Visit

- **Basic Data Collection Checks:** Verifying the accuracy and completeness of the data collected during the audit.
- **Examination of Flagged Issues:** Addressing specific issues flagged during the initial screening and in-depth quality checks necessitating on-site physical verification.

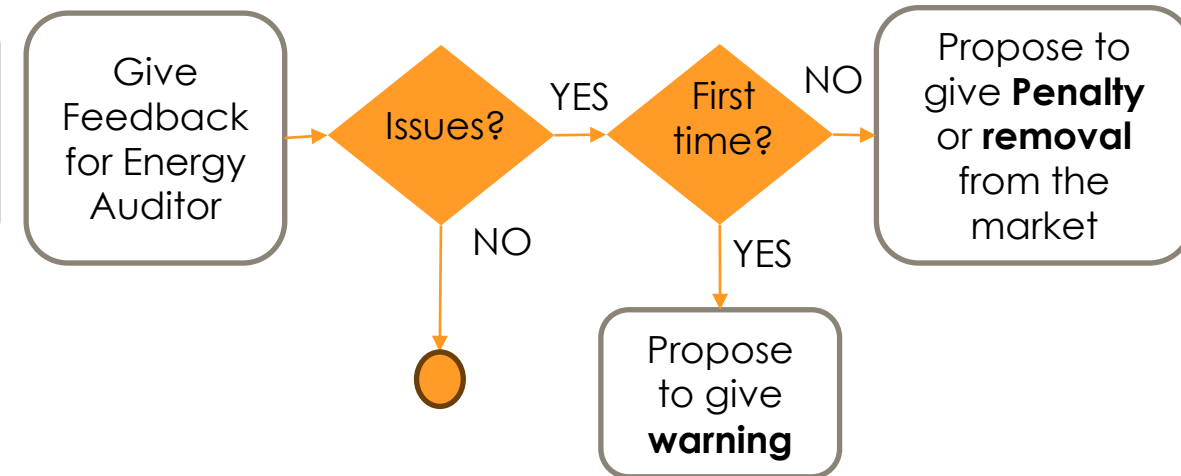
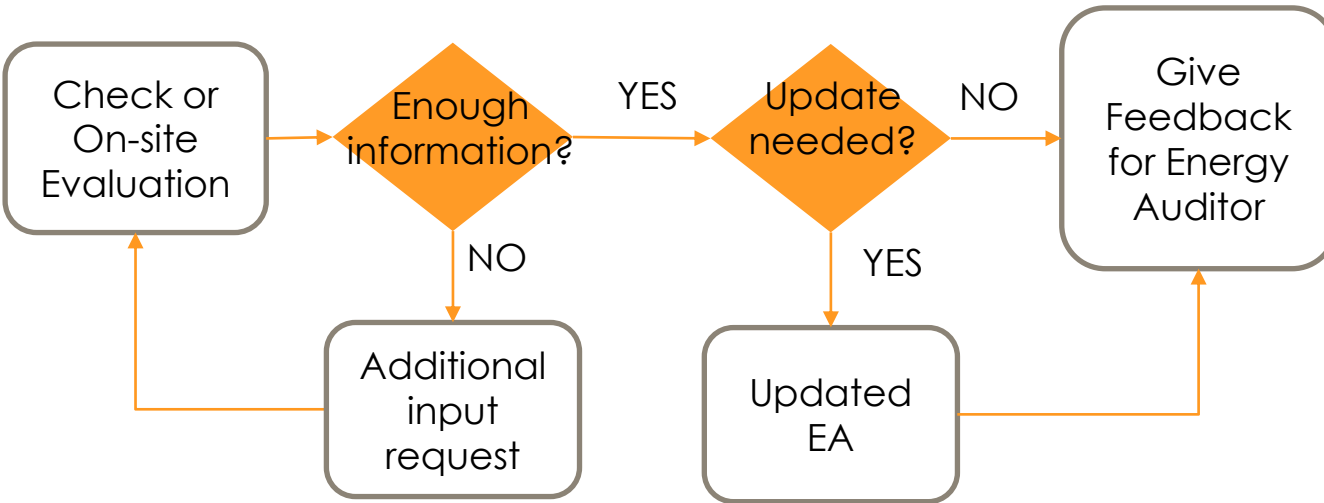


# PROPOSAL: USE THE PROCESS DATA TO DRIVE IMPROVEMENT OF THE QUALITY

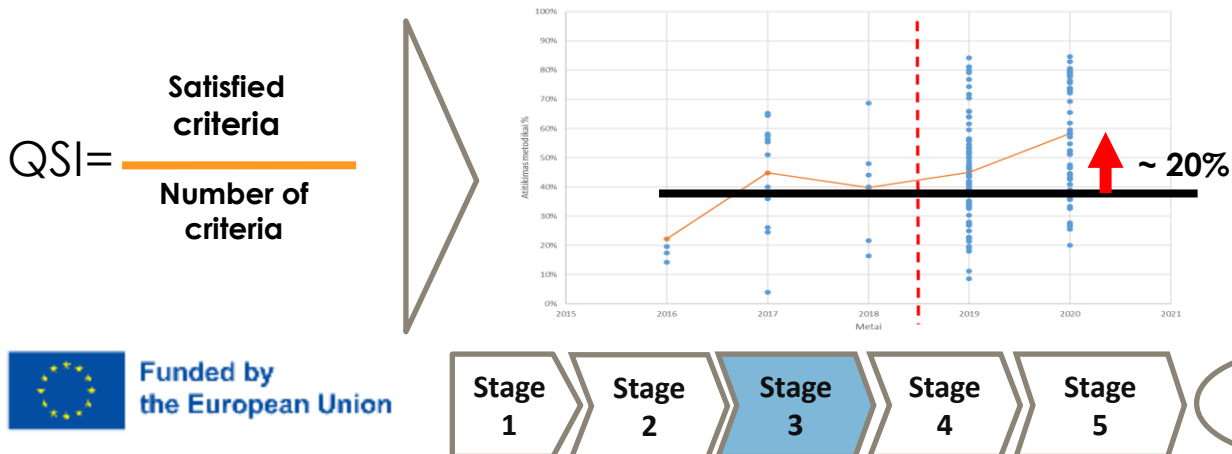


## Feedback and Actions After Checking

## Warnings and Sanctions



## Aggregation of Quality Control Process Generated Data



- Measuring Market Quality Level
- Identifying Common Issues
- Identify Energy Auditor Knowledge Gaps
- Find recommendations for Improvement of methodology

# PROPOSAL: AIM FOR ELEMENTS CREATING SINERGIES WITH QC SYSTEM



## Additional Elements Contributing to the Quality of Energy Audits

**EA Methodology Update:** Prioritizes transparency, standardised processes, enhanced calculation procedures, and integration of advanced software tools to improve the accuracy and relevance of EAs.

**Internal Procedures for Implementing Organizations:** Advocates for standardised procedures aligned with international quality management systems, emphasising documentation, compliance monitoring, and quality control integration.

**Qualification Scheme for Energy Auditors:** A comprehensive training and certification program is recommended, emphasising continuous professional development and best practice sharing to elevate energy auditor standards.

**Leveraging Data for Energy Efficiency:** Highlights the importance of a centralised EA database for informed policymaking and targeted energy efficiency strategies, facilitating data-driven improvements in the sector.



# DISCUSSION

# NEXT STEPS



WBS	Task	Who	When
1.1.1 ✓	<b>Assistance</b> on Mapping the current situation performing energy audits and ensuring their quality	EEDI to support the Lead Expert in EA	Beginning of August
1.1.2 ✓	<b>Assistance</b> for preparation for workshop	EEDI to support the Lead Expert in EA	Mid - August
1.2.1 ✓	<b>Preparation</b> for workshop to local stakeholders in Kazakhstan	Lead Expert in EA EEDI to support the Lead Expert in EA	Till 25 August
1.2.2 ✓	<b>Workshop for local stakeholders in Kazakhstan</b>	Lead Expert in EA	6 <sup>th</sup> September
1.3.1 ✓	Inputs for a Road Map preparation	EEDI to support the Lead Expert in EA	Till Mid November
1.3.2 ✓	<b>Road Map (+Recommendations) for the changes in quality control framework of Energy audits in Kazakhstan</b>	Lead Expert in EA EEDI to support the Lead Expert in EA	December 2023
1.5 ✓	<b>Round table discussion to present and discuss the Road Map</b>	Lead Expert in EA	January 2024
M	<b>Preparation of final deliverables</b>	Lead Expert in EA EEDI to support the Lead Expert in EA	Latest March 2024

# THE LIST OF DELIVERABLES



- **Technical Workshop** “QUALITY CONTROL OF ENERGY AUDITS FOR THE INDUSTRY”  
(*presentation*)
- The **Recommendations** for improvement of existing quality control (*document*)
- The **Roadmap** for how to implement proposed improvements (*document*)
- The **Round Table Discussion** “QUALITY CONTROL IMPROVEMENT OF MANDATORY ENERGY AUDITS IN INDUSTRY” (*presentation*)

That this information could be provided to **another institution**, to integrate into their quality control process.

# **QUALITY CONTROL IMPROVEMENT OF MANDATORY ENERGY AUDITS IN INDUSTRY**



***THANK YOU FOR  
YOUR ATTENTION !***



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